

# Canon/Toshiba CT Remote Maintenance Service

Single service & Annual service



## ➤ 1. Remote Box:



1.1 Support remote access to the OS for Windows, Linux, UNIX medical equipment (including CT/DSA/DR/X-Ray/MRI/PET-CT, etc.)

1.2 A remote box can simultaneously connect all the equipment in the same network segment of the system remote control.

➤ **2. Toshiba/Canon CT remote maintenance:**

|   | <b>CT remote maintenance</b> | <b>Toshiba/Canon CT remote maintenance content</b>   |
|---|------------------------------|--|
| 1 | Expert remote service        | one -on -one service of Toshiba/Canon CT senior technical experts for more than 10 years.  |
| 2 | Remote maintenance hardware  | Experts remotely run the CT reconstruction cabinet hardware test RTM diagnostic program, XC Maintenance Program, GTS information retraction, MUDAT data transmission test (DCA Test Program), etc. |
| 3 | Remote maintenance software  | Experts remotely perform software bug repair, system virus detection, system recovery, CT parameter setting correction, system software remote backup and recovery.                                |
| 4 | Remote video guidance        | Provide visual online guidance on CT hardware replacement and equipment use.   |
| 5 | Remote control equipment     | 365 days × 24 hours CT interface, software remote control.   |

**1. Expert remote service**

one -on -one service of Toshiba/Canon CT senior technical experts for more than 10 years.

**2. Remote maintenance hardware**

Experts remotely run the CT reconstruction cabinet hardware test RTM diagnostic program, XC Maintenance Program, GTS information retraction, MUDAT data transmission test (DCA Test Program), etc.

**3. Remote maintenance software**

Experts remotely perform software bug repair, system virus detection, system recovery, CT parameter setting correction, system software remote backup and recovery.

**4. Remote video guidance**

Provide visual online guidance on CT hardware replacement and equipment use.

**5. Remote control equipment**

365 days × 24 hours CT interface, software remote control.